

Privacy Notice for Visitors to General Reinsurance AG – Cologne

The protection of personal data is of particular importance to us. With this notice, we inform you about the processing of your personal data by General Reinsurance AG in accordance with Regulation (EU) No. 679/2016 — the General Data Protection Regulation (“GDPR”), the Federal Data Protection Act (“BDSG”), other applicable data protection regulations (e.g., the Social Security Codes, depending on the type of employment), and the rights to which you are entitled under applicable data protection law.

This Privacy Policy does not cover the video surveillance systems installed on our premises. For more information on this, please refer to the Privacy Policy for Video Surveillance.

Data Controller – Who Are We?

General Reinsurance AG
Theodor-Heuss-Ring 11,
50668 Cologne, Germany
Tel.: +49 221 9738 0
Fax: +49 221 9738 494
Email: AskGenRe@genre.com

You can contact our Data Protection Officer by mail at the address listed above, with the note “Data Protection Officer,” or by email at: DPO_EU@genre.com.

What categories of data do we use, and where do they come from?

We process personal data from visitors who are on our premises. The nature and scope of the processing vary depending on the reason for the visit and on whose initiative you are visiting us—for example, whether and by whom from our organization you were invited, and in what context (e.g., a business meeting, major events). The following personal data may be processed depending on the reason for the visit:

- Your basic information (such as first name, last name),
- your personal contact information (home address, (cell) phone number, email address),
- your professional contact information (business address, (cell) phone number, email address),
- the license plate number of the vehicle you use to enter our underground parking garage,
- Your image.

In rare, individual cases, the data we process may also include special categories of personal data, such as health data, if you inform us that you require accessible facilities, or if an accident resulting in personal injury occurs in connection with your visit.

Your personal data is generally collected directly from you. If you were invited by us or one of our employees, they may have obtained your personal data from publicly available sources (e.g., professional social media profiles).

We allow some guests to use copying, scanning, faxing, and printing services. In this case, we also collect the personal data necessary to use these functions, in particular the content processed within these systems (i.e., generally files in a machine-readable format), as well as user IDs and data regarding the extent of use and—in the case of the fax function—data regarding the fax recipients.

For what purposes and on what legal basis do we process your data?

We process your personal data in compliance with the EU General Data Protection Regulation (GDPR), the German Federal Data Protection Act (BDSG), and all other applicable laws.

First and foremost, data processing serves the purposes of visitor management and maintaining security within the building. In this regard, we rely on our legitimate interest, in particular ensuring the security of our properties within the scope of our right to manage our premises (Art. 6(1)(f) GDPR). Data processed in connection with the use of copying, scanning, faxing, and printing applications is also processed on the basis of our legitimate interest, specifically to provide these functions and to ensure our IT security (e.g., malware scans of the data processed in this context).

Should accidents resulting in personal injury occur in connection with your stay, we may also process health-related data, if necessary, to protect your vital interests (Art. 9(2)(c) GDPR).

Depending on the specific case, we may process certain personal data based on your informed consent. In this case, the legal basis for the processing is Article 6(1)(a) of the GDPR or Article 9(2)(a) of the GDPR, in each case in conjunction with Article 7 of the GDPR.

Categories of Recipients of Personal Data

► Data Processing within the Gen Re Group

If we have received and are processing personal data from you for the purposes mentioned above, some of this data may also be processed by affiliates of General Reinsurance AG. This occurs in particular in the context of general IT services that General Reinsurance Corporation provides to its subsidiaries.

► External service providers and other recipients

To fulfill our contractual and legal obligations, we sometimes use external service providers and, in specific cases, disclose personal data to other recipients, such as:

- IT service providers for the maintenance, operation, and backup of systems and applications, data recovery, and data carrier destruction,
- Audit service providers to conduct internal audits and IT security audits,
- Service providers for parking management,
- Service providers for visitor management systems or customer relationship management systems,
- Your employer or client,
- Security and guard service providers;
- police and emergency services (in the event of specific incidents, such as accidents, occurring during your visit).

What rights do you have regarding your data?

► Right to access, rectification, erasure, restriction of processing, and data portability

You may request information about the personal data stored about you at the address listed above. In addition, under certain conditions, you may request the correction or erasure of your data. You also have the right to restrict the processing of your data, as well as the right to receive the data you have provided in a structured, commonly used, and machine-readable format and to transmit this personal data directly to another data controller.

► Right to Object

If we process your data based on our legitimate interest, you may object to this processing if your particular situation gives rise to reasons that speak against the data processing. You also have the right at any time to object to the processing of your personal data for direct marketing purposes.

► Right to File a Complaint

You have the option to file a complaint with the Data Protection Officer mentioned above or with a data protection supervisory authority, in particular in the Member State where you reside, where you work, or where the alleged violation occurred.¹ The data protection supervisory authority responsible for us is:

State Commissioner for Data Protection and Freedom of Information, North Rhine-Westphalia P.O. Box 20 04 44
40102 Düsseldorf
Tel.: 0211/38424-0
Fax: 0211/38424-10
Email: poststelle@ldi.nrw.de
Website: www.ldi.nrw.de

► Right to Withdraw Consent

If we process your personal data based on your consent, you have the right to withdraw that consent at any time. Withdrawing your consent may affect the continued processing of your personal data with regard to the purpose for which it was collected. Further details on the consequences of withdrawing consent can be found in the information provided to you along with the consent form.

Data Transfer to a Third Country

If we transfer personal data to recipients outside the European Economic Area (EEA)—for example, as part of intra-group transfers to the United States of America—the transfer will only take place to the extent that

- the third country has been certified by the European Commission as having an adequate level of data protection (so-called adequacy decision),
- a recipient in the U.S. is certified under the EU-U.S. Data Privacy Framework², or
- other adequate data protection safeguards (e.g., binding corporate rules or EU Standard Contractual Clauses³) are in place.

For data transfers within our corporate group, we have entered into an internal data processing agreement with all affiliated companies, which specifically incorporates the EU Standard Contractual Clauses and similar clauses in accordance with applicable national data protection laws. You may request detailed information on this matter, as well as on the level of data protection provided by recipients in third countries, using the contact information provided above.

Data Retention Period

We store your personal data for as long as necessary to fulfill the respective purpose(s) or as required by law. We delete your personal data as soon as it is no longer necessary for the aforementioned purpose(s). As mentioned above, we also reserve the right to anonymize personal data and continue to retain it in anonymized form.

¹ Contact information for all European data protection authorities can be found on the European Commission's official website at: https://ec.europa.eu/justice/article-29/structure/data-protection-authorities/index_en.htm

² You can find more information about the EU-US Data Privacy Framework here: <https://www.dataprivacyframework.gov/s/data-protection-authorities>

³ You can find more information about the EU Standard Contractual Clauses here: https://commission.europa.eu/publications/standard-contractual-clauses-international-transfers_en